A Day In the Life Of Realtime Interactive Security Status

Staff Member Grt Staff notifies members that an Incident is occurring and the Activity Involved



- Staff member Grt Staff is watching the area when a fight begins
- The app shows the positions or all users, colored by Role, Users show in purple only to themselves
- The current Status is No Alerts, so the borders are Green
- Staff Grt Staff presses RISS Incident Report



- RISS jumps to Incident Update and Grt Staff dials in the information to **alert** everyone that an Incident is occurring
- Fight between Two people, **presses** Update IR Location and **taps** the map where the Incident is occurring, Messages, and **presses** Update
- RISS app choses the Status sa High Alert, but the user can change if wished



- RISS jumps to Incident Report Summary
- We see Status, Incident Report and Update Number, the IR1.1 location map Marker indicates Incident and Update Number
- Next, we see a quick summary of the Incident: Fight, 2 people, and message
- Last Msg: # indicates the update it came from
- Communications lists the persons the IRs came from and their input

Members are alerted





- Instantly all users are Alerted to to IR, an Alarm and Buzzer go off, the App borders turn Red and Status is updated to High Alert
- Admin Spr Visor hears the alarm and **presses** Incident Report

Admin Spr Visor sees the alert and reviews the Incident Summary, noting that the Incident is minor, provides direction to 1st Resp.



- RISS jumps to Incident Report Summary and Admin Spr Visor can instantly see the Status and Activity, and the Message of safety
- Admin Spr Visor understands this is a **minor incident** and presses Update IR to **provide direction**



- RISS jumps to Incident Update, all of the Activity data is filled in from the prior update
- Admin Spr Visor **sees** the Incident and that it has **moved**
- Admin Spr Visor **presses** Update IR Location and **taps** the **map** where the Incident has **moved** to, then **instructs** 1st Resp to deploy and **presses** Update



- RISS jumps to Incident Report Summary
- The Incident Location is updated with a Line and Marker indicating **direction** and **location**
- The Marker is updated with the Update Number: 2
- Update is incremented
- Last Msg: is updated with the Update Number and Message
- Under Communications we see Messages from Admin Spr Visor and Staff Grt Staff

1st Resp Grt Help has already been Alerted and sees the Incident, 1st Resp Grt Help reads the Incident Summary and sees the direction from Admin, and that the incident is minor.



- 1st Resp Grt Help was **alerted** and began **observing** and **moving** as soon as alerted by the first update
- 1st Resp Grt Help **sees** the Incident and **presses** Incident Report to **understand** the Incident
- The **users** can **see** 1st Resp Grt Help location and the Incident and **knows where to stay away from and help is close**



- RISS jumps to Incident Report Summary
- 1st Resp Grt Help can see from the IR Summary that this is minor and identifies those involved
- 1st Resp Grt Help instructs those involved to cease and move toward him
- 1st Resp Grt Help presses Incident Update

1st Resp Grt Help notifies members he is on the scene.



- RISS jumps to Incident Report Summary
- 1st Resp Grt Help **updates** the Incident Location on the Map Message is **updated** to acknowledge the request from Admin
- 1st Resp Grt Help **presses** Update



- RISS jumps to Incident Report Summary
- The Incident Location is updated with a Line and Marker indicating **direction, location, and IR#.Update#**
- Activity stays the same
- Last Msg and Communications are updated
- 1st Resp Grt Help **speaks** with the those involved and **identifies** that the **situation** has **calmed** and **follows post**

1st Resp Grt Help calms the situation and notifies members that the Alert is over and follows post incident report protocols.



- RISS jumps to Incident Update
- 1st Resp Grt Help **updates** the Status to No Alerts and Messages "Subject Detained"
- RISS borders turn Green
- 1st Resp Grt Help **presses** Update



- RISS jumps to Incident Report Summary
- All borders are Green and the Status is No Alerts
- **The Incident Report is retained for a time then removed and available from RISS Support**
- 1st Resp Grt Help is thanked for his excellent and calm response



- RISS Home borders turn Green and the Status is No Alerts
- All **members** can **see** the **status** and can be **comforted** that everything is ok
- **BECAUSE THEY KNOW SO IN REAL TIME!**
- **Thanks to RealTime Interactive Security Status and Members**